1	SENATE FLOOR VERSION April 2, 2024
2	AS AMENDED
3	ENGROSSED HOUSE
4	BILL NO. 3381 By: Echols, McEntire, and Wallace of the House
5	and
6	Haste of the Senate
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9	[dental insurance - dental loss ratio - rules - reports - publication - civil penalty - codification
10	- effective date]
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13	BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:
14	SECTION 1. NEW LAW A new section of law to be codified
15	in the Oklahoma Statutes as Section 6170.1 of Title 36, unless there
16	is created a duplication in numbering, reads as follows:
17	As used in this act:
18	1. "Community benefit expenditure" means an expenditure for an
19	activity or program, or to an organization, which seeks to achieve
20	the objectives of improving access to dental services and enhancing
21	dental public health. This includes an activity that:
22	a. is available broadly to the public and serves low-
23	income consumers,
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b. reduces geographic, financial, or cultural barriers to accessing dental services, and if the activity ceased to exist would result in access problems,

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- c. addresses oral health workforce shortages, such as advancing education and training of oral health professionals, or
- d. leverages or enhances dental public health activities;
- 2. "Dental coverage plan" means a health coverage plan that includes coverage for the costs of dental care services;
- 3. "Dental loss ratio" means the percentage of premium dollars collected each year for a dental coverage plan that the dental coverage plan incurs on dental services provided to an enrollee, separate from overhead and administrative costs.
- SECTION 2. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 6170.2 of Title 36, unless there is created a duplication in numbering, reads as follows:
- A. The dental loss ratio is calculated by dividing the numerator by the denominator, where:
- 1. The numerator is the sum of the amount incurred for clinical dental services provided to enrollees, the amount incurred on activities that improve dental care quality, and the amount of claims payments identified through fraud reduction efforts; and
- 2. The denominator is the total amount of premium revenue, excluding federal and state taxes, licensing and regulatory fees

- paid, nonprofit community benefit expenditures, and any other
 payments required by federal law.
 - B. The Oklahoma Insurance Commissioner shall define by rule:
 - 1. Expenditures for clinical dental services;
 - 2. Activities that improve dental services;

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- 3. Overhead and administrative cost expenditures; and
- 4. Nonprofit community benefit expenditures that are aligned with exclusion parameters, except that the Commissioner shall ensure that only expenditures that improve access to dental services or enhance dental health, and no overhead or administrative costs, are reported under this section.
- C. The definitions promulgated by rule pursuant to this section must be consistent with similar definitions that are used for the reporting of medical loss ratios by carriers offering health benefit plans in the state. Overhead and administrative costs must not be included in the numerator as described in paragraph 1 of subsection A of this section.
- D. On or before July 31, 2025, and on or before July 31 each
 year thereafter, a carrier that issues, sells, renews, or offers a
 dental coverage plan shall file a dental loss ratio form
 electronically with the Employees Group Insurance Division of the
 Office of Management and Enterprise Services for the preceding
 calendar year in which dental coverage was provided by the dental
 coverage plan. The Commissioner may create a new reporting form or

- use an existing reporting form to facilitate data collection. The
 Commissioner shall ensure that fields are reported consistently by
 - 1. Report the calculated dental loss ratio according to the formula in subsection A of this section;
 - 2. Separately report each data element;

carriers. The filing must:

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- 3. Report additional data that includes the number of
 enrollees, the plan cost-sharing and deductible amounts, the annual
 maximum coverage limit, and the number of enrollees who meet or
 exceed the annual coverage limit;
- 4. Report data by market segment and product type, as defined by rule of the Commissioner; and
 - 5. Be in a form and manner as prescribed by rule of the Commissioner.
 - E. For the report to be submitted on or before July 31, 2025, a carrier shall also submit the information required in subsection D of this section for the plan years 2022 through 2025.
- F. If the Commissioner deems that data verification of
 carrier's dental loss ratio for a dental coverage plan is necessary,
 the Commissioner shall give the carrier at least thirty (30) days
 notification prior to beginning the verification process with the
 carrier.
- G. By January 1 of the year after the Division receives the dental loss ratio information collected pursuant to subsection D of

this section, the Division shall post the separated dental loss ratios for each dental insurer on a publicly available website in a manner that is easily accessible and identifiable to the public.

The Division shall not post the underlying claims, premiums, and other data used to calculate the dental loss ratios and shall treat all claims, premiums, and other data used to calculate the ratio as confidential.

The Division shall report the data in subsection D of this section, and if available, subsection H of this section, to the Oklahoma Legislature.

- H. Once the Division has collected the data pursuant to subsection D of this section for two (2) calendar years, the Commissioner shall promulgate rules that create a process to identify any carriers that significantly deviate from average dental loss ratios and to investigate the causes of the deviation. Such process shall include:
- 1. Calculating an average dental loss ratio for each market segment using aggregate data for a three-year period, consisting of data for the dental loss ratio reporting year that is being reported and the data for the two (2) prior dental loss ratio reporting years;
- 2. Identifying as outliers the dental coverage plans that fall outside of a set number of standard deviations from the average dental loss ratio, as determined by rule of the Commissioner based

on review of the data and consideration of the impact of nonprofit community benefit expenditures on any outlier calculation.

The Commissioner may apply more restrictive standard deviation metrics over time to prevent declines in the average dental loss ratio in a market segment and may establish by rule additional criteria for use in identifying outliers.

- I. 1. The Commissioner may enforce compliance with the reporting requirements in this section and impose a penalty against a person who violates this section.
- 2. The Commissioner may investigate or take enforcement actions against carriers that are determined to be outliers pursuant to subsection H of this section and rules adopted pursuant to subsection H of this section and impose a penalty against a person who violates this section.
- J. The Commissioner may promulgate rules to implement this section.
- SECTION 3. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 6170.3 of Title 36, unless there is created a duplication in numbering, reads as follows:

The Oklahoma Insurance Commissioner shall adopt rules that require each carrier that provides a dental coverage plan, as defined in Section 1 of this act, to issue to covered persons to whom a dental coverage plan identification card is issued a standardized written or virtual card containing plan information.

1	The Commissioner shall adopt rules by March 31, 2025, that describe
2	the format of the standardized card to be issued by carriers. The
3	rules establishing the format for the card shall include a standard
4	size, must require the card to be legible and photocopied, and shall
5	delineate the information to be contained on the card, including the
6	following as applicable:
7	1. The covered person's name and the applicable plan number;
8	2. Contact information for the carrier or dental coverage plan
9	administrator; and
10	3. An indication of whether the dental coverage plan is
11	regulated by the State of Oklahoma.
12	SECTION 4. This act shall become effective November 1, 2024.
13	COMMITTEE REPORT BY: COMMITTEE ON RETIREMENT AND INSURANCE April 2, 2024 - DO PASS AS AMENDED
14	APITI 2, 2024 DO TAGO AS AMENDED
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